

International Department

Capacity Development for Water Supply and Sanitation Authorities (WSSAs) in Tanzania



Since the year 2000, Tanzania has been implementing reforms in its water sector aiming to improve access to water and sanitation services for its population with a focus on marginalized people. One core element of this reform was to foster the institutional and capacity development within Tanzanian Water Supply and Sanitation Authorities (WSSAs).

The objective of this project was to enable regional, district, small town and national WSSAs to organize and manage their water supply and sanitation services in a business oriented manner. Therefore, utility managers, technical and commercial managers and other senior staff were participating in a variety of capacity development measures.

The capacity development program included more than 120 WSSAs from all over Tanzania. Their main challenge was, and still is, the provision of a minimum service to the poorer part of the population. Thus, this project was also meant to contribute towards achieving the Millennium Development Goals and other poverty reduction targets.

The project objectives in more detail:

- 1) Improvement of the institutional and personnel capacities
- 2) Strengthening managerial and operational capacities in water production, water loss reduction, metering, billing and revenue collection
- 3) Regular face-to-face workshops for management and operational staff provided an opportunity to apply knowledge and skills obtained during the project
- 4) Enabling WSSAs to manage and sustain their infrastructure and to identify and develop bankable project proposals in order to increase independency from external donors
- 5) Strengthening the Association of Tanzanian Water Suppliers (ATAWAS) in supporting its members with the implementation of a more business oriented approach for operation.

Client:

Tanzanian Ministry of Water

Financed by:

GIZ – Gesellschaft für Internationale Zusammenarbeit

Information:

Project country:	Tanzania
Overall project value (EUR):	1.754.705,00
Provided staff:	3 Key Experts

Service provided:

- 5 consecutive face-to-face workshops with implementation phase in between
- Coaching by trainers and Liaison Officers from better performing Utilities
- international and regional study trips
- Facilitating processes through stakeholder involvement
- 4 board member trainings
- Exchange, peer learning and establishing fields of support regional meetings
- Introduction and application of new/ mobile media and technology
- Implementation and execution of a continuous monitoring program

Expertise provided by CONSULAQUA:

The HAMBURG WASSER membership in the **Strategic Alliance for Water Loss Reduction (STA)** allowed for the integration of a holistic WLR approach in this CD programme

Implementation:

2013 - 2015